

## LOGISTICS

Würth Business Services offers a wide range of the Logistics Support services to ensure a seamless experience of shipment delivery for companies within the Würth Group. We aim to accelerate logistical operations by assisting Logistics teams in executing various processes. We have a team of experienced and well-trained professionals who excel in handling non-core processes.



## **SHIPMENT NOTIFICATIONS**

This process involves sending notifications to transporters about the arrival date of the shipments in the warehouse. These notifications are sent through either email or a customer portal. The shipment notification emails contain the order-related information such as pickup address, contact details, arrival date, and timings. Our Logistics Team gathers the correct information, confirms the arrival date, and informs the transporters.

## **PROCESS FLOW AT WÜRTH BUSINESS SERVICES:**

- Step 1: Check the status of shipment
- **Step 2:** Collate shipment-related information
- Step 3: Send email to transporters or update information on portal about the current status

## **BENEFITS:**

- Gain timely alerts about the shipment arrivals
- Keep transporters updated so they can make necessary adjustments