

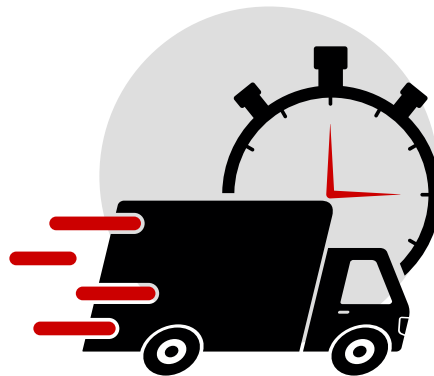
LOGISTICS

Würth Business Services provides a sustainable value by coordinating all the shipment-related tasks. Our Logistics Team is responsible for various tasks related to tracking & managing shipments and sending the updated information. We organise shipments, answer shipment-related queries, and track them as they progress through the supply chain.

TRANSPORT DAMAGE MANAGEMENT

There is a possibility of damage to the items and goods during the transportation from the warehouse to the customer. Würth Business Services offers a service called as Transport Damage Management. This service is aimed at reducing losses occurring during the transportation. It helps customers in recovering the cost of damaged items and goods through the procedure of gathering and processing data from all the involved parties. Following the data collection, it is submitted to Würth Group insurance to recover the costs.

PROCESS FLOW AT WÜRTH BUSINESS SERVICES:



- ◆ **Step 1:** Raising unprocessed claims and forwarding them for processing
- ◆ **Step 2:** Sending the required information to the transport service
- ◆ **Step 3:** Accepting and processing the claim by the carrier after the successful validation

BENEFITS:

- Limit the liability of the transport company
- Recover the costs of lost goods
- Save time required to carry out the claiming process

Reach out to Franziska Romer, Head of Sales, Admin & External Communications, Würth Business Services, and understand more about offerings. [✉ franziska.romer@wuerth-industrie.com](mailto:franziska.romer@wuerth-industrie.com)