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# PRODUCT ARTICLE MASTER

Würth Business Services handles the article data management operations related to the Product Article Master Department. We handle a wide range of processes for maintaining the accurate and standardized article data through SAP system. Our Team utilizes the advanced tools and software, implements standard procedures, maintains quality standards, and efficiently manages and maintains the article data.

#### **ELIMINATION OF DUPLICATES**

In this process, we search the articles in the Enterprise Resource Planning (ERP) system based on the details received from customers. We receive the details such as DIN/ISO specifications, material name, surface strength and others about the articles for checking their duplicates. We enter the details in the ERP system and find the duplicate articles. We also check the standard articles and determine if these articles fit this standard range. We follow the norms and Standard Operating Procedure (SOP) to sort out duplicates and send the final report to customers.

### **PROCESS FLOW AT WÜRTH BUSINESS SERVICES:**

- **Step 1:** Receive details about articles to be searched for duplicates
- Step 2: Enter details in SAP system and export a list of all the articles
- Step 3: Sort out the articles with same article numbers and details
- Step 4: Highlight the duplicate articles and send the file to customer

#### **BENEFITS:**

- Save time in sorting out duplicate articles
- Focus on core inventory management operations
- Make it easy for customers to find specific articles
- Prevent pricing errors occurring due to discrepancies



