PRODUCT ARTICLE MASTER

Würth Business Services handles the article data management operations related to the Product Article Master Department. We handle a wide range of processes for maintaining the accurate and standardized article data through SAP system. Our Team utilizes the advanced tools and software, implements standard procedures, maintains quality standards, and efficiently manages and maintains the article data.

CHEMICAL MASTER DATA UPDATE

In this process, we carry out maintenance and upload of data in the Enterprise Resource Planning (ERP) system. Once an Excel sheet containing article numbers is received from customers, we find the missing attributes for articles using the Sicherheitsdatenblatt (SDB), which implies Safety Database, from supplier's website and fill up the data. We also utilize Robotic Process Automation (RPA) for uploading SBD.

PROCESS FLOW AT WÜRTH BUSINESS SERVICES:

- **Step 1:** Find current SDB from supplier's website for article number
- **Step 2:** Send the current SDB to RPA to upload in ERP system
- **Step 3:** Carry out attribute check of the current SDB in ERP system
- **Step 4:** Inform the customers once attribute check is done

BENEFITS:

- Choose the right supplier with products possessing right safety parameters
- Easy access for Sales Teams to generate an offer and sell the articles
- Decide whether to keep an article at warehouse based on safety
- Avail the information about dangerous articles easily in the system

Reach out to Franziska Romer, Head of Sales, Admin & External Communications, Würth Business Services and understand more about offerings: franziska.romer@wuerth-industrie.com